Dentons started in Bath 45 years ago producing local directories of businesses by town. We have continued to develop and now produce local guides for residents of those towns and cities.

All of our products are free to the user – printed book, website or mobile app. With the Dentons app on your phone you are always able to find the nearest facility to you at that time. Uniquely Dentons includes community contact details too so you can also find the nearest non-commercial enterprises.

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Guide to Recycling in Wiltshire

Wiltshire County Council is working hard to recycle 50% of the county's waste. Currently, besides the general rubbish that goes to landfill, a wide range of materials are collected from the kerbside for recycling. The county also has several Household Recycling Centres and Recycling banks to which residents can transport and deposit household waste.

Waste Collections:

Wiltshire households will usually have the following waste bins for Council collections:

- A wheelie bin for non-recyclable household waste (or black sacks with authorised labels)
- A black plastic recycling box for cans, glass, paper and clothes
- A blue-lidded wheelie bin for recycling plastic bottles and cardboard
- A wheelie bin for garden waste

Black Box Collection:

Residents are issued with a black plastic box in which to collect certain waste products that are accepted for recycling. The box is emptied fortnightly, on alternate weeks. To find out when general rubbish and recycling is collected from your property consult the Council's Collection Calendar.
Recycling boxes should be put out on the kerb by 7am on collection day.

**What goes in the black recycling box?**

**METAL:**
Tin cans, aluminium drinks cans, empty aerosol cans, metal jar lids, clean aluminium foil.

![ METAL icons: food tins & drink cans, aerosols, foil ]

**PAPER:**
Newspapers & magazines, thick directories, catalogues, junk mail, envelopes, white printed paper.

![ PAPER icons: paper, newspapers & magazines, telephone directories ]

**Paper you must NOT put in your black box:**
- shredded paper
- cardboard
- metallic gift wrap
- greeting cards
- brown paper
- books

**GLASS:**
- jars - clear, green, blue or brown glass
- bottles - clear, green, blue or brown glass

![ GLASS icons: clear glass bottles & jars, green glass bottles & jars, blue glass bottles & jars, brown glass bottles & jars ]

**Do NOT put the following glass items in the black box:**
- broken jars and bottles
- glass window panes
• lightbulbs
• glass ovenware

TEXTILES:
Old clean clothes, shoes tied together, leather belts, handbags, curtains, sheets, blankets and duvet covers.

Duvets and pillows cannot be accepted, or any wet items. Please put textiles in carrier bags (not refuse sacks) to keep them dry.

Residents who find the black box too small for requirements may order another - order online or call 0300 4560102. Overflow waste for recycling may also be put in carrier bags (not black refuse bags) alongside the box for collection.

Plastic bottle and cardboard recycling Collection:

Wiltshire Council collect residents' waste plastic bottles and cardboard for recycling from the kerbside every fortnight.
The items should be disposed of in the blue-lidded wheelie bin or blue bag supplied for the purpose.
To find out what days collections are made consult the Council's Waste collection calendar.

Only certain types of plastic bottles may be put in the recycling bin/bag:
• cleaning product bottles such as washing up liquid, bleach or fabric conditioner
• cooking oil bottles
• juice, squash or cordial bottles
• milk and yogurt drink bottles
• fizzy drinks bottles
• shampoo, conditioner or handwash bottles
Cardboard may also be put in the bin/bag, as follows:

• all cardboard (grey and brown), please rip or cut large pieces into smaller ones to fit in the bin
• brown paper
• toilet or kitchen rolls
• cardboard boxes
• food packaging such as cereal boxes and ready meal sleeves
• egg boxes cardboard only
• corrugated cardboard
• greetings cards
• pizza boxes
• shoe boxes
• shredded paper

Note: the following is a list of items which you CANNOT put into the blue-lidded bin or blue bag for recycling:

• large pieces of cardboard. Please rip or cut into smaller pieces to fit in the bin.
• books - you can be take these to a charity shop or recycle them at your nearest household recycling centre.
• boxes with plastic windows (unless all plastic is removed)
• plastic carrier bags
• cling film
• crisp packets
• disposable drinks cups
• foil lined cardboard tubes such as Pringles ®
• food trays such as oven ready or microwave meal trays
• ice cream or margarine tubs and yogurt pots
• >meat or fish trays
• paper unless it is shredded or you can recycle it in your black box
• plant pots
• plastic bin liners
• plastic packaging
• waxed or aluminium coated cartons such as Tetra pak

Residents wishing to recycle other plastic packaging marked with a 1,2 or 3 (see below) may take them to any of Wiltshire’s household recycling centres.
Garden Waste Collection

Garden waste is collected from homes in Wiltshire in green-topped wheelie bins, which should be put out on the kerb before 7am on collection day. This service collects garden waste fortnightly on alternate weeks.

All garden waste is sent for composting, so no items which are not compostable should be put in the garden waste bin.

Put the following in your garden waste bin:

- bark
- grass cuttings
- cut flowers
- weeds
- leaves
- hedge clippings
- house plants - please remove soil
- twigs and small branches
- shrub prunings
- untreated sawdust and wood shavings
- real Christmas trees can be left next to your bin

The following items and material should NOT be put in the garden waste bin:

- any food waste such as fruit, vegetables, tea bags, coffee grounds, egg shells, meat or cooking oil
- animal waste, pet litter, dirty pet bedding
- soil and/or turf
- bricks, stones and/or rubble
- ash
- paper, shredded paper and/or cardboard
- large items of garden waste - such as large branches or logs
- plant trays, seed pots and bags - even if they say biodegradable
- packaging, polystyrene or plastic of anykind
- wax or waxed packaging
• leather
• disposable nappies

Excess garden waste may be taken to one of Wiltshire's Household Recycling Centres for composting. Residents are also encouraged to indulge in composting at home, and the Council can supply compost bins at a reduced price for this purpose.

Residents may apply for a second garden waste bin, but the Council will make an annual charge for emptying the bin - currently £34.60 for the full year. For information and to order telephone 0300 4560102.

**Bulky Waste Collection Service**

The Wiltshire County Council offers a chargeable collection service for householders wishing to dispose of bulky unwanted items such as furniture and appliances.

An alternative to using this service is to contact one of the many charity organisations in the county who can pass on items in good condition/repair for re-use.

Another option is to transport such items yourself to a Household Recycling Centre. Residents wishing to make use of the Council bulky waste collection service should telephone 0300 456 0102 to book. Payment must be made at the time of booking.

The charge per item (current at time of writing) is £10.65. There is a 50% reduction for those who can prove to be on benefits. (Items with more than one piece, such as a bed with base, mattress and headboard, will be charged as separate items).

When booking a collection date will be arranged, but specific times cannot be arranged. Items must be placed outside the property, accessible from the kerb, by 7am on the appointed day.

The Council will collect the following categories of bulky waste:

• household furniture such as beds, mattresses, sofas, chairs, tables, cupboards
• garden furniture
• white goods such as fridges, freezers washing machines, cookers
• carpets and underlay
• portable heaters/coolers
• electrical items
• computer items
• toys
• bicycles
• single items under 50kg
Bulky waste items which the Council WILL NOT collect include:

- bathtubs, sinks, toilets cisterns
- batteries
- builders / DIY waste such as plasterboard
- car parts and tyres
- central heating boilers or tanks
- ceramic tyres
- clinical waste - find out about clinical waste collections
- coal bunkers
- fire extinguishers or gas bottles
- fluid containers such as oil drums and petrol cans
- garden waste, soil or rubble
- hazardous waste such as asbestos, fluorescent tubes
- liquid waste
- pianos
- rayburns or agas
- sheds and fence panels/fencing
- single items over 50kg

*If in doubt about the nature of your waste to be collected please consult with the Council when you call to make your booking.*

**Wiltshire Household Recycling Centres (tips)**

There are 11 Household Recycling Centres across Wiltshire for the exclusive use of residents, run on behalf of Wiltshire County Council by Hills Waste Solutions. The Centres are not open to commercial or trade waste and operate for the disposal and recycling of household waste only.

The centres accept many materials and items for recycling, from soil and rubble to printer cartridges and television sets.

To find out which items can be disposed of where, [click here to access the Wiltshire Recycling A-Z.](#)

The opening times for Wiltshire's Recycling Centres are as follows:
Summer (1st April - 31st October):
All sites excluding Salisbury: 9am - 5pm
Salisbury: 9am - 8pm

Winter (1st November - 31st March):
All sites excluding Salisbury: 9am - 4pm
Salisbury: 9am - 6pm

To find your nearest Recycling Centre, visit the Recycle for Wiltshire website and consult the interactive map.

Recycling Guides

Friends of the Earth Recycling Guide
A great free guide from Friends of the Earth about recycling.

Which Magazine Recycling Guide
Which magazines free guide to recycling

Recycling Guides Network
The Recycling Guide Network offers free guides and information on how to recycle for homes, schools and businesses.

RecycleNow
RecycleNow offers online free guides, information and videos about what to recycle and how it is reused.
Know your symbols

Plastic recycling symbols

These symbols identify the type of plastic used in packaging.

- **PETE**: Polyethylene Terephthalate found in Soft drink bottles & Cooking oil bottles - recycled into Pillow stuffing & Carpets.

- **HDPE**: High Density Polyethylene found in Milk bottles, Shampoo bottles & Yogurt containers - recycled into Playground equipment & bottles.

- **V**: PVC found in Water bottles & Detergent bottles - recycled into Floor tiles, Bubble wrap & Traffic cones.

- **LDPE**: Low Density Polyethylene found in Grocery bags, Dry cleaning bags & Frozen food bags - recycled into Compost liners & Rubbish bin liners.

- **PP**: Polypropylene found in Ketchup bottles, Syrup bottles, Lunch boxes & Dairy food containers - recycled into Pipes, Pegs, Battery cases & Trays.

- **PS**: Polystyrene found in Foam cups & plates, Food trays & packaging - recycled into Egg cartons, Coat hangers & Stationery trays.
All other plastics and multi-materials found in Safety glasses & Car lights - recycled into Outdoor signs & Car parts.

General Recycle and Re-use symbols

You're sure to recognise some of these common recycling symbols, but do you know the meaning of them all?

ALUMINIUM This symbol indicates that the product is made from recyclable aluminium.

COMPOSTABLE This is a Europe wide symbol confirming the product is industrially compostable. Take to your RC.

EUROPEAN ECOLABEL A European symbol that shows the product has been produced in an environmentally friendly manner.

GLASS Please put this recyclable glass container in a bottle bank.

GREEN DOT In participating countries this means the manufacturer is funding a recycling program for products with this label. The UK isn’t a participating country.

METALS Please put recyclable metals into the skip at the RC.
**MOBIUS LOOP** This indicates whether the product can be recycled.

**MOBIUS LOOP WITH PERCENTAGE** This indicates how much of the product is made from recycled materials.

**PAPER** Products bearing this logo have already been recycled. The product must contain at least 50% waste paper or board not generated as mill waste. The figure shown is how much recycled material is used.

**TIDY MAN** Implies that you should dispose of the product carefully, do not litter.

**WEEE DIRECTIVE** Shows that a product can be recycled separately from other household waste under the WEEE directive.

**WOOD** This logo identifies products containing wood from well managed forests.